



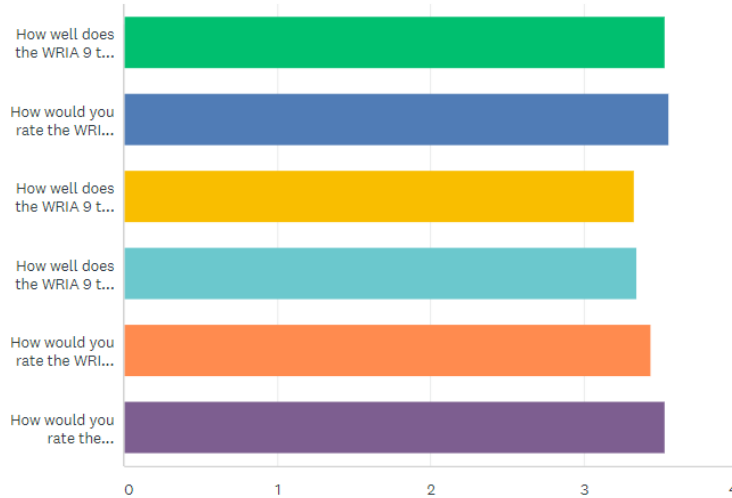
2018 WRIA 9 Client Satisfaction Survey Results

Q1

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Please rate the following service related questions:



Answered: 18 Skipped: 0



	EXCELLENT	GOOD	FAIR	POOR	NOT SURE/NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
How well does the WRIA 9 team identify watershed priorities and work programs?	55.56% 10	33.33% 6	5.56% 1	0.00% 0	5.56% 1	18	3.53
How would you rate the WRIA 9 team effectiveness in coordinating and facilitating committee and Forum meetings?	55.56% 10	44.44% 8	0.00% 0	0.00% 0	0.00% 0	18	3.56
How well does the WRIA 9 team do in helping project sponsors identify, develop and fund projects?	38.89% 7	33.33% 6	11.11% 2	0.00% 0	16.67% 3	18	3.33
How well does the WRIA 9 team do in tracking and advising you of new emerging issues of relevance to WRIA 9's salmon recovery effort and overall watershed condition?	44.44% 8	38.89% 7	11.11% 2	0.00% 0	5.56% 1	18	3.35
How would you rate the WRIA 9 team services in your watershed overall?	50.00% 9	44.44% 8	5.56% 1	0.00% 0	0.00% 0	18	3.44
How would you rate the technical services that are provided to WRIA 9 by King County and other consultants, such as studies, monitoring, and technical guidance?	55.56% 10	33.33% 6	5.56% 1	0.00% 0	5.56% 1	18	3.53

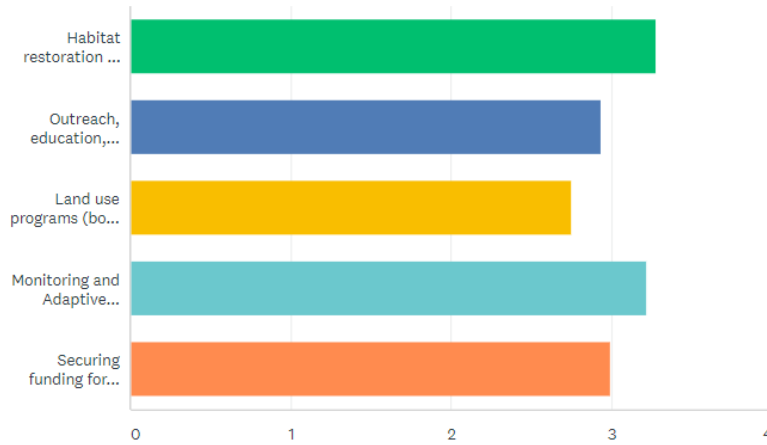
2018 WRIA 9 Client Satisfaction Survey Results

Q2

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Please rate how well our collective WRIA 9 partnership (this includes members of the Watershed Ecosystem Forum and the WRIA team) is doing in implementing the following actions in our watershed.

Answered: 18 Skipped: 0



	EXCELLENT	GOOD	FAIR	POOR	NOT SURE/NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
▼ Habitat restoration and acquisition projects	38.89% 7	50.00% 9	11.11% 2	0.00% 0	0.00% 0	18	3.28
▼ Outreach, education, and stewardship	16.67% 3	61.11% 11	22.22% 4	0.00% 0	0.00% 0	18	2.94
▼ Land use programs (both regulatory and incentive)	16.67% 3	38.89% 7	27.78% 5	5.56% 1	11.11% 2	18	2.75
▼ Monitoring and Adaptive Management	33.33% 6	55.56% 10	11.11% 2	0.00% 0	0.00% 0	18	3.22
▼ Securing funding for plan implementation	27.78% 5	50.00% 9	16.67% 3	5.56% 1	0.00% 0	18	3.00

Q3

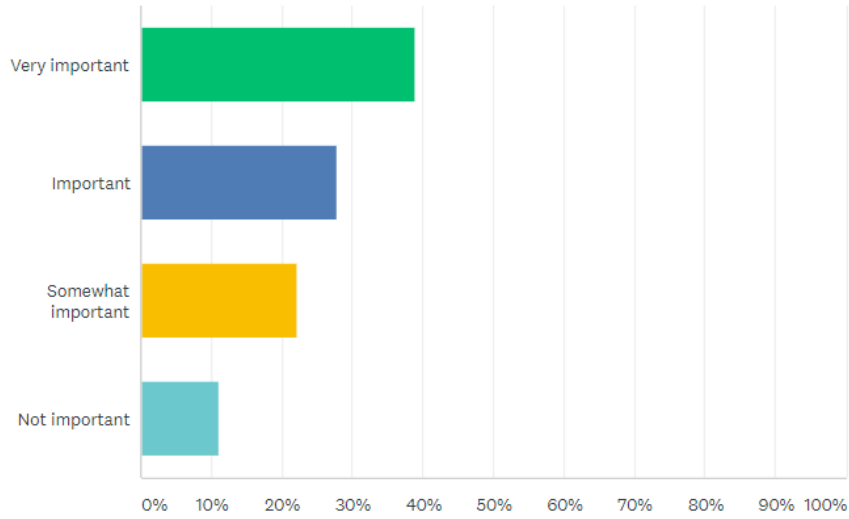


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How important is it to you to cost share public outreach and communications?

Answered: 18 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Very important	38.89% 7
▼ Important	27.78% 5
▼ Somewhat important	22.22% 4
▼ Not important	11.11% 2
TOTAL	18

2018 WRIA 9 Client Satisfaction Survey Results

Q4

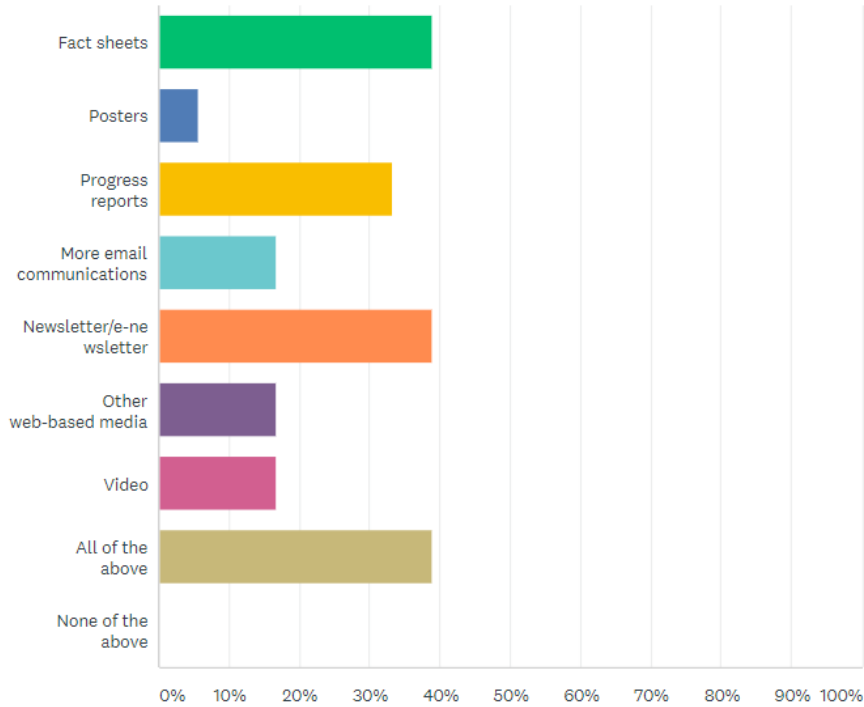


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As a WRIA customer, what kinds of marketing and communication tools would you use?


Answered: 18 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Fact sheets	38.89% 7
▼ Posters	5.56% 1
▼ Progress reports	33.33% 6
▼ More email communications	16.67% 3
▼ Newsletter/e-newsletter	38.89% 7
▼ Other web-based media	16.67% 3
▼ Video	16.67% 3
▼ All of the above	38.89% 7
▼ None of the above	0.00% 0
Total Respondents: 18	

2018 WRIA 9 Client Satisfaction Survey Results

Q5

 Save as ▾

What do you see as the most valuable services the WRIA 9 team provides for your jurisdiction or interest?

Answered: 15 Skipped: 3

- Coordinating the efforts of the WRIA Forum members and working to provide funding.
4/12/2019 12:08 PM [View respondent's answers](#) [Add tags ▾](#)

- support for our projects is the most valuable service, which has been excellent.
4/11/2019 12:38 PM [View respondent's answers](#) [Add tags ▾](#)

- Technical guidance and reviews
4/10/2019 1:23 PM [View respondent's answers](#) [Add tags ▾](#)

- Assistance in securing grant funding for salmon projects.
4/10/2019 10:17 AM [View respondent's answers](#) [Add tags ▾](#)

- Information and Exposure
4/10/2019 9:26 AM [View respondent's answers](#) [Add tags ▾](#)

- Positive and negative information on watershed developments.
4/7/2019 3:28 PM [View respondent's answers](#) [Add tags ▾](#)

- Salmon recovery efforts
4/5/2019 3:00 PM [View respondent's answers](#) [Add tags ▾](#)

- Keeping the pressure on communities and businesses for the ongoing need to protect the Pacific Northwest natural environment.
By by
4/5/2019 12:37 AM [View respondent's answers](#) [Add tags ▾](#)

- coordinating the actions of the watershed in a comprehensive manner
4/4/2019 6:55 PM [View respondent's answers](#) [Add tags ▾](#)

- Vigilance on current and sometimes critical emerging issues. Of course - restoring habitat.
4/4/2019 2:16 PM [View respondent's answers](#) [Add tags ▾](#)

- Reliable source of BAS for cities and residents
4/4/2019 2:04 PM [View respondent's answers](#) [Add tags ▾](#)

- Technical, historical and political insights.
3/28/2019 10:23 AM [View respondent's answers](#) [Add tags ▾](#)

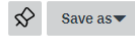
- Help finding funding
3/25/2019 4:56 PM [View respondent's answers](#) [Add tags ▾](#)

- science in the watershed, the Habitat Plan and funding support
3/25/2019 4:24 PM [View respondent's answers](#) [Add tags ▾](#)

- Early notification of adverse watershed conditions.
3/25/2019 2:59 PM [View respondent's answers](#) [Add tags ▾](#)

2018 WRIA 9 Client Satisfaction Survey Results

Q6



Does the WRIA 9 team allocate effort appropriately across program areas or initiatives? If not, what changes would you like to see?

Answered: 12 Skipped: 6

Yes

4/12/2019 12:08 PM

[View respondent's answers](#)

[Add tags](#) ▼

The main focus needs to be the plan update and plan implementation, as well as continued science support.

4/11/2019 12:38 PM

[View respondent's answers](#)

[Add tags](#) ▼

see more involvement from younger people... Getting long in the tooth!

4/10/2019 1:23 PM

[View respondent's answers](#)

[Add tags](#) ▼

As far as I know they do.

4/7/2019 3:28 PM

[View respondent's answers](#)

[Add tags](#) ▼

yes

4/5/2019 3:00 PM

[View respondent's answers](#)

[Add tags](#) ▼

By focusing on protecting salmon, protecting all parts of the natural environment are required including the increase of the tree canopies, controlling runoff, mitigating flooding, reducing water and air pollution.

4/5/2019 12:37 AM

[View respondent's answers](#)

[Add tags](#) ▼

yes

4/4/2019 6:55 PM

[View respondent's answers](#)

[Add tags](#) ▼

Yes.

4/4/2019 2:16 PM

[View respondent's answers](#)

[Add tags](#) ▼

yes

4/4/2019 2:04 PM

[View respondent's answers](#)

[Add tags](#) ▼

More emphasis on stewardship

3/25/2019 4:56 PM

[View respondent's answers](#)

[Add tags](#) ▼

yes

3/25/2019 4:24 PM

[View respondent's answers](#)

[Add tags](#) ▼

Not sure - what were the projects?

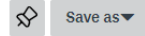
3/25/2019 2:59 PM

[View respondent's answers](#)

[Add tags](#) ▼

2018 WRIA 9 Client Satisfaction Survey Results

Q7



Do you have any additional comments?

Answered: 8 Skipped: 10

I would like to see WRIA staff take into account the cities' other requirements and priorities in their presentation of habitat goals and projects. There have been several instances over the last several years of having to argue against infeasible habitat project proposals and goals in our jurisdiction.

4/12/2019 12:08 PM

[View respondent's answers](#) [Add tags](#) ▼

Still like long in the tooth people. They are soooo knowledgeable!

4/10/2019 1:23 PM

[View respondent's answers](#) [Add tags](#) ▼

Concern that WRIA 9 sometimes does not adequately represent all member jurisdictions with their advocacy and comments.

4/10/2019 10:17 AM

[View respondent's answers](#) [Add tags](#) ▼

Keep working on Watershed issues that enhance the Watershed.

4/7/2019 3:28 PM

[View respondent's answers](#) [Add tags](#) ▼

Unfortunately, the region's population is growing too fast and the focus will be to increase housing density at the expense of the natural environment.

4/5/2019 12:37 AM

[View respondent's answers](#) [Add tags](#) ▼

I just appreciate how we are kept so informed. This has been an incredible year with Chinook and Orcas in the news.

4/4/2019 2:16 PM

[View respondent's answers](#) [Add tags](#) ▼

no

4/4/2019 2:04 PM

[View respondent's answers](#) [Add tags](#) ▼



None.

3/25/2019 2:59 PM

[View respondent's answers](#) [Add tags](#) ▼

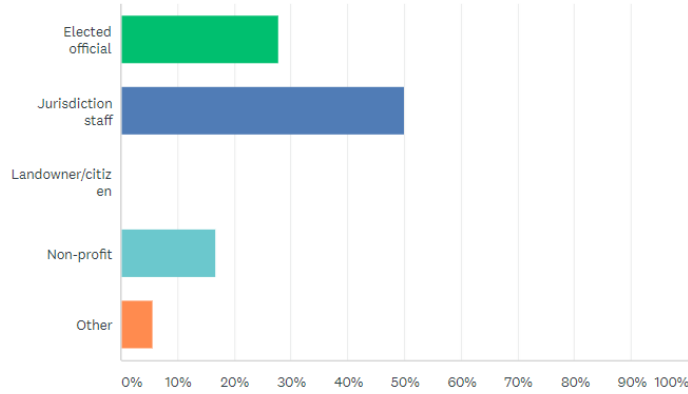
2018 WRIA 9 Client Satisfaction Survey Results

Q8

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
Please indicate which choice best describes your relationship to the WRIA 9 team:

Answered: 18 Skipped: 0



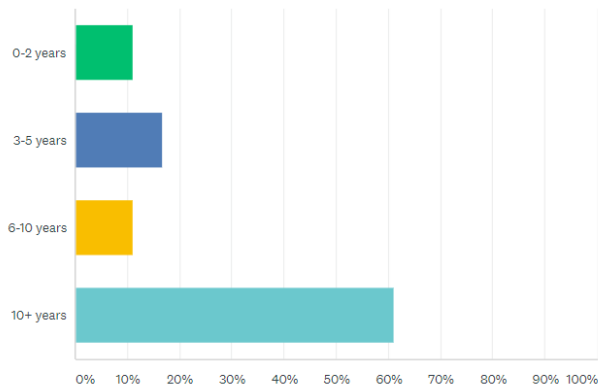
ANSWER CHOICES	RESPONSES	
▼ Elected official	27.78%	5
▼ Jurisdiction staff	50.00%	9
▼ Landowner/citizen	0.00%	0
▼ Non-profit	16.67%	3
▼ Other	5.56%	1
TOTAL		18

Q9

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How many years have you been a client?

Answered: 18 Skipped: 0



ANSWER CHOICES	RESPONSES	
▼ 0-2 years	11.11%	2
▼ 3-5 years	16.67%	3
▼ 6-10 years	11.11%	2
▼ 10+ years	61.11%	11
TOTAL		18