

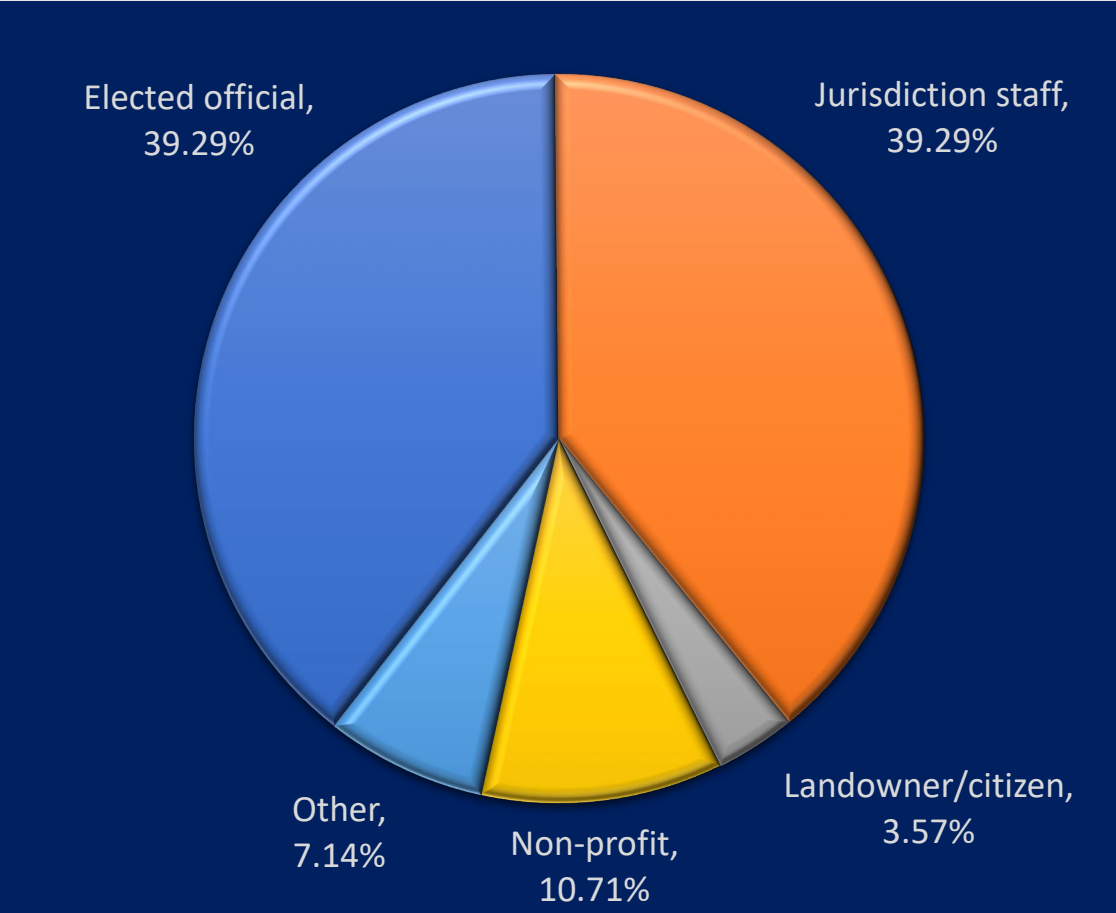
WRIA 8 Client
Satisfaction
Survey for
2020



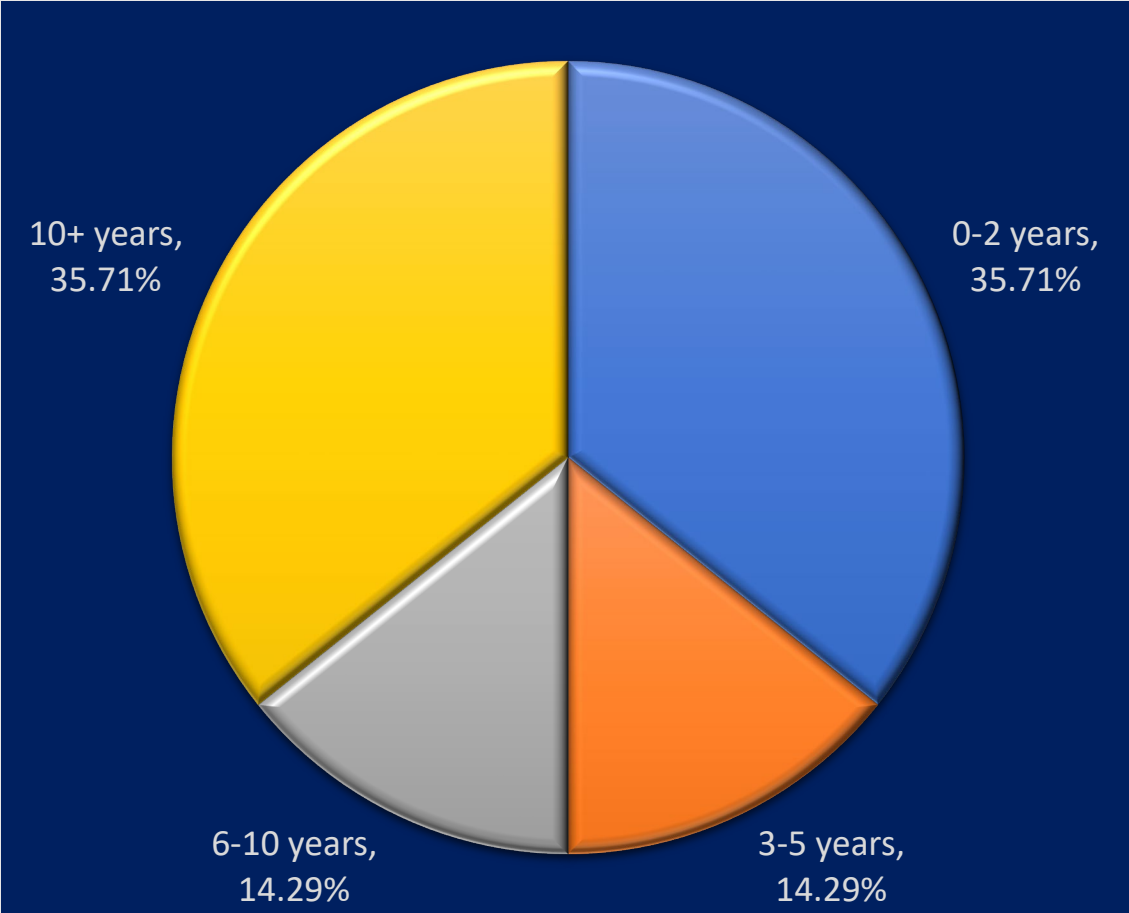
Survey Demographics

28 total responses

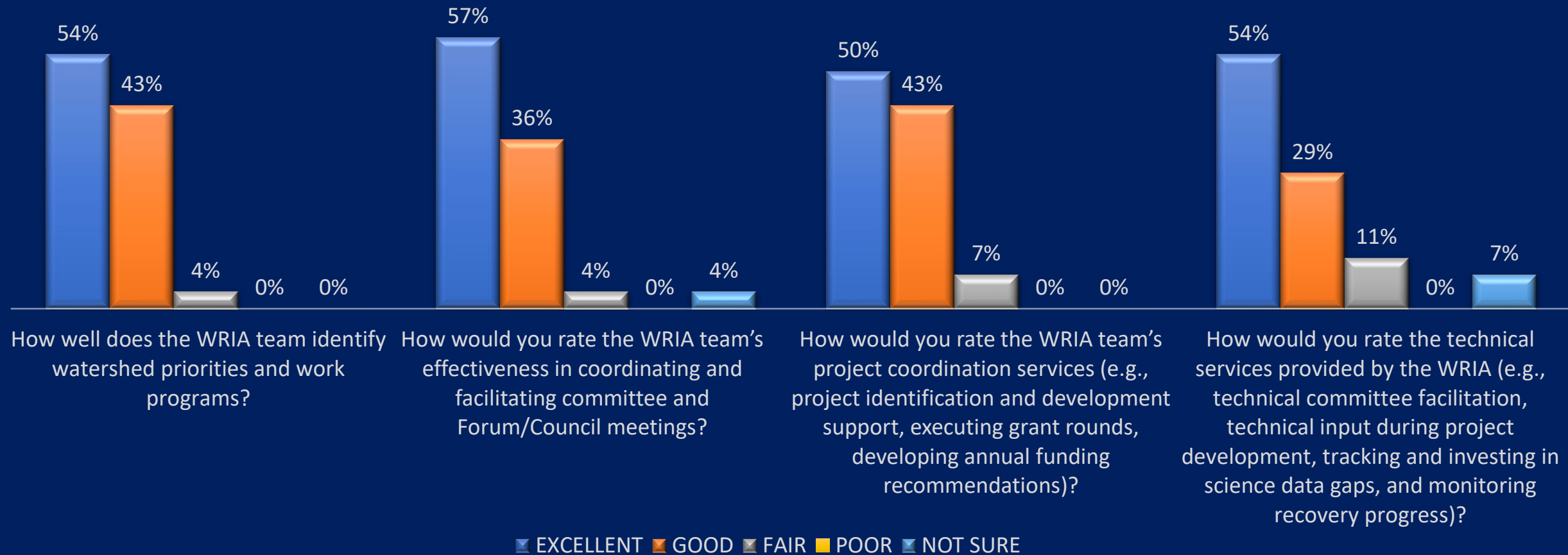
What is your relationship as a WRIA 8 partner?



How long have you been a WRIA 8 client?



Questions 1 through 4



Questions 5 through 8



Question 9: What do you see as the most valuable services the WRIA 8 team provides for your jurisdiction or interest?

- Tracking emerging issues and providing state of the science reports to jurisdictions. Providing consistent support and effort around Chinook and other salmon species recovery. Being available for technical review when requested.
- Coordination for recovery, especially with changing climate, reduced salmon returns and increased human impacts on the Watershed ecosystem.
- Providing technical information to help me answer questions from constituents and address their concerns.
- Providing information about the overall salmon recovery effort so that I can keep my council colleagues up-to-date.
- Grant Funding
- Educating elected officials and the general public on salmon issues.
- Supporting restoration projects and education efforts, as well as technical expertise on projects and problems.
- As a nonprofit partner, we appreciate a seat at the table, notification of funding and science updates, and knowing what is happening with salmon recovery locally.
- Exposure to the range of programs and participants in the WRIA-8 that impact our anadromous fish. There is nowhere else that even comes close to the one-stop-shopping available with these teams (Salmon Recovery, Technical, etc.) I greatly appreciate the number of local, elected officials that make up the team.

Question 10: What would you like to see the WRIA team do more of?

- Outreach that involves more community members from all walks of life.
- For roughly 3.5 FTE employees, it is already doing a lot.
- The disappointing results from measurements of salmon recovery should have generated a better response from WRIA 8.
- Encourage specific projects and types of monitoring.
- Greater outreach to jurisdictions
- Keep me more fully informed about work in other WRIAs, the Puget Sound Partnership and tribes.
- Increase fish numbers.
- Emphasize water quality solutions during Salmon SEEson and fund water quality awareness campaigns with STORM.
- Working with local jurisdictions on policies to protect salmon that aren't directly habitat-project related, (i.e. on land use code, urban planning efforts, stormwater plans etc).
- I have a mantra I am sharing with my fish-interested partners: "Act on what we know." The scientists that participate on the WRIA-8 teams always want more data. More studies. Confidence that decisions we make, projects we undertake, are optimal - the very best action possible. My contention is that we collectively know a lot of actions that can be taken to improve the lot of our fish, and that years more study may just be documenting the decline of many critical populations.

Question 11: Do you have any additional comments?

- I appreciate all the effort that the WRIA team puts into salmon recovery.
- Great work, I especially appreciate the good virtual meetings and the work on the Ship Canal Water Quality summary.
- Very favorable impression of WRIA mission and the staff supporting that effort
- The team exhibits a sense of cooperation that extends to all the member jurisdictions and agencies.
- Land use, and land development are big issues, working in opposition to salmon recovery. I'm not sure how to get those issues in the scope towards being looked at by WRIA 8, but if jurisdiction partners could see how they relate, it might encourage some legislative changes by jurisdictions.
- Keep up the good work! If the positions were housed at a different organization, how much could be saved for each jurisdiction?
- We are trending in the right direction in terms of thinking more about climate change, adaptability and resilience, and mitigation against its worst effects. Hope to continue this trend and hope to continue learning about what we can do locally to support salmon in light of climate change.
- I really appreciate the leadership provided by Jason and Lauren. They have an interesting challenge eliciting contributions from less outspoken team members. I feel that it is a trusting environment, but I perceive moments that team members seem to hold back, when we need all the expertise and direction we can bring to bear.