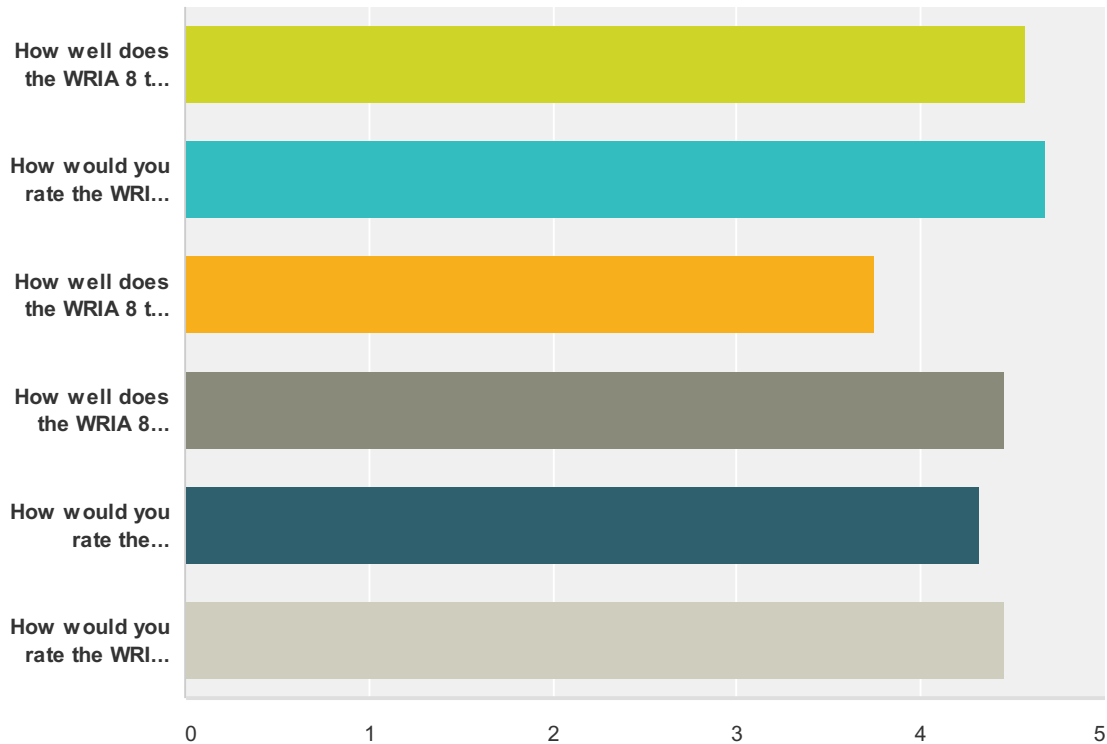


**Q1 Please rate the following service related questions.**

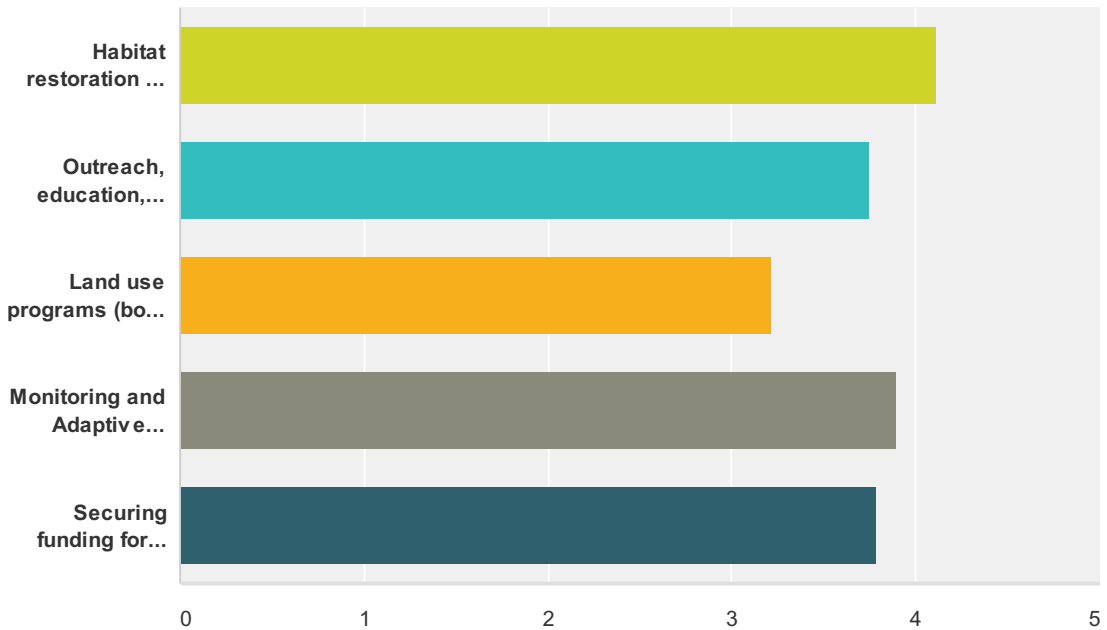
Answered: 28 Skipped: 0



	Excellent	Good	Fair	Poor	Not sure/Not applicable	Total	Average Rating
How well does the WRIA 8 team identify watershed priorities and work programs?	60.71% 17	35.71% 10	3.57% 1	0% 0	0% 0	28	4.57
How would you rate the WRIA 8 team effectiveness in coordinating and facilitating committee and Salmon Recovery Council meetings?	67.86% 19	32.14% 9	0% 0	0% 0	0% 0	28	4.68
How well does the WRIA 8 team do in helping project sponsors identify, develop and fund projects?	32.14% 9	39.29% 11	14.29% 4	0% 0	14.29% 4	28	3.75
How well does the WRIA 8 team do in tracking and advising you of new emerging issues of relevance to WRIA 8's salmon recovery effort and overall watershed condition?	50% 14	46.43% 13	3.57% 1	0% 0	0% 0	28	4.46
How would you rate the technical services of the WRIA 8 staff (team) including tracking technical issues for WRIA 8, developing a monitoring and adaptive management framework, and monitoring habitat conditions in the watershed?	46.43% 13	46.43% 13	3.57% 1	0% 0	3.57% 1	28	4.32
How would you rate the WRIA 8 team services in your watershed overall?	50% 14	46.43% 13	3.57% 1	0% 0	0% 0	28	4.46

**Q2 Please rate how well our collective WRIA 8 partnership is doing in implementing the following actions in our watershed.**

Answered: 28 Skipped: 0



	Excellent	Good	Fair	Poor	Not sure/Not applicable	Total	Average Rating
Habitat restoration and acquisition projects	32.14% 9	53.57% 15	10.71% 3	0% 0	3.57% 1	28	4.11
Outreach, education, stewardship	14.29% 4	53.57% 15	28.57% 8	0% 0	3.57% 1	28	3.75
Land use programs (both regulatory and incentive)	7.14% 2	42.86% 12	32.14% 9	0% 0	17.86% 5	28	3.21
Monitoring and Adaptive Management	17.86% 5	67.86% 19	7.14% 2	0% 0	7.14% 2	28	3.89
Securing funding for plan implementation	10.71% 3	64.29% 18	21.43% 6	0% 0	3.57% 1	28	3.79

# WRIA 8 Services Client Satisfaction Survey 2013

## Q3 What do you see as the most valuable services the WRIA 8 team provide for your jurisdiction or interest?

Answered: 20 Skipped: 8

#	Responses	Date
1	Coordination and Technical Advice.	3/3/2014 1:59 PM
2	Ensuring a successful application process for projects, discussion of key issues, involvement of the partners at the committee level, highly functioning committees	2/27/2014 5:03 PM
3	Help navigating through different regional management plans.	2/26/2014 8:04 AM
4	WRIA 8 KEEPS US INFORMED OF MAJOR ISSUES REGARDING SALMON RECOVERY	2/25/2014 9:10 AM
5	Education and best practices for members	2/25/2014 8:36 AM
6	Support for submitting projects for funding	2/25/2014 7:59 AM
7	Understanding the success stories and not being daunted by our restoration project in Edmonds.	2/24/2014 6:18 PM
8	Encouraging innovative solutions, assisting with funding opportunities	2/24/2014 4:11 PM
9	Coordinating Council meetings	2/21/2014 1:47 PM
10	The team is a great source of information. They take in a lot of information and are able to boil it down into actionable steps for the council and groups.	2/14/2014 1:30 PM
11	Adaptive monitoring for North Creek	2/11/2014 3:00 PM
12	Availability - Both Jasons are always there to answer my questions and questions from my council.	2/11/2014 9:22 AM
13	Excellent coordination between jurisdictions; and robust project prioritization process	2/10/2014 12:18 PM
14	NA	2/10/2014 11:56 AM
15	Information in a useful fashion. There are lots of places to go to get info but this is a good central location.	2/10/2014 8:44 AM
16	Maybe help engage some jurisdictions that are members but aren't very active, like Kenmore.	2/9/2014 2:35 PM
17	Projects, especially culvert removal and knotweed control. Wish we could get the locks project done.	2/7/2014 5:39 PM
18	landscape scale monitoring and implementation and cross jurisdictional work	2/7/2014 12:19 PM
19	Habitat restoration	2/7/2014 12:05 PM
20	Salmon Recovery Plan for ESA Technical, monitoring work and information.	2/7/2014 10:32 AM

**Q4 Does the WRIA 8 team allocate effort appropriately across program areas or initiatives? If not, what changes would you like to see?**

Answered: 18 Skipped: 10

#	Responses	Date
1	Good allocation of effort across program areas.	3/3/2014 1:59 PM
2	yes	2/27/2014 5:03 PM
3	Yes.	2/26/2014 8:04 AM
4	I WOULD LIKE TO SEE THE WRIA 8 COMMITTEE MORE INVOLVED IN SALMON RECOVERY ACTIVITIES. THE COMMITTEE MEETINGS TEND TO CONSIST OF THE TEAM TELLING THE COMMITTEE WHAT THEY HAVE DONE, RATHER THAN INVOLVING THE COMMITTEE IN THE WORK.	2/25/2014 9:10 AM
5	Does a good job. It seems that we could probably create a best practices handbook for members to use in their jurisdictions.	2/25/2014 8:36 AM
6	Allocation is appropriate.	2/25/2014 7:59 AM
7	Well, it is King County - centric but then King County has more funds available for King County. It would be nice to start getting Snohomish County to realize the importance of this group.	2/24/2014 6:18 PM
8	Balance large capital project support with stewardship programs	2/24/2014 4:11 PM
9	I would like to see them push jurisdictions to implement the plan	2/21/2014 1:47 PM
10	There tends to be a lot of focus on capital projects and monitoring.	2/14/2014 1:30 PM
11	yes.	2/11/2014 3:00 PM
12	Yes	2/11/2014 9:22 AM
13	Effort is allocated appropriately. Communities appear to be engaged in watershed planning.	2/10/2014 12:18 PM
14	I think they do a good job.	2/10/2014 8:44 AM
15	Yes, I believe so.	2/9/2014 2:35 PM
16	Excellent accomplishments given tight budgets.	2/7/2014 5:39 PM
17	Need more outreach to ordinary citizens: too much talking to the choir.	2/7/2014 12:05 PM
18	More educational materials would be helpful.	2/7/2014 10:32 AM

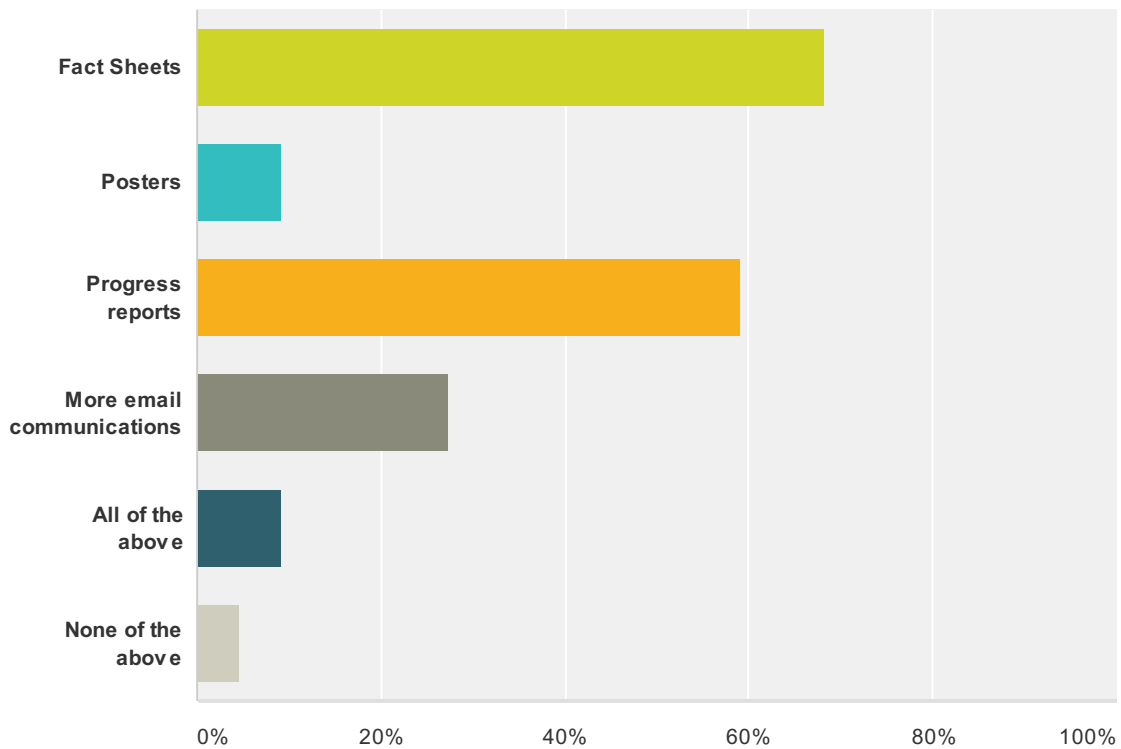
**Q5 Do you have any additional comments?**

Answered: 12 Skipped: 16

#	Responses	Date
1	If only we had more funding, then it would be easier to carry out monitoring and education in addition to Habitat acquisition and restoration.	3/3/2014 1:59 PM
2	Keep up the great work	2/27/2014 5:03 PM
3	I WOULD LIKE TO SEE THE TEAM REACH OUT TO THE STAKEHOLDERS. MAYBE MAKE PRESENTATIONS TO THE TOWN AND CITY COUNCILS ABOUT WHAT WRIA 8 IS, WHAT THEY ARE DOING, AND HOW THEY ARE CONTRIBUTING TO SALMON RECOVERY IN THE AREA.	2/25/2014 9:10 AM
4	Staff has excellent social and work skills and is a pleasure to work with.	2/25/2014 8:36 AM
5	I really enjoy this meeting. It would be nice if we could find a time and place where parking is not a problem and traffic :)	2/24/2014 6:18 PM
6	To your credit, I'm grateful to be working in such an organized, productive WRIA.	2/24/2014 4:11 PM
7	N/A	2/14/2014 1:30 PM
8	KC Staff are great to work with, specifically Jason, Jason, and Linda.	2/11/2014 9:22 AM
9	Keep up the good work! I wish federal and state governments would increase participation in the salmon recovery process in a more meaningful way, including funding.	2/10/2014 12:18 PM
10	Focusing on ways to expedite project implementation would be a worthwhile effort!	2/10/2014 8:44 AM
11	Locks, locks, locks.	2/7/2014 5:39 PM
12	I hope the Council pays attention to the Lake Sammamish Kokanee restoration program.	2/7/2014 12:05 PM

### Q6 As a WRIA customer, what kinds of marketing and communication tools would you find most useful?

Answered: 22 Skipped: 6

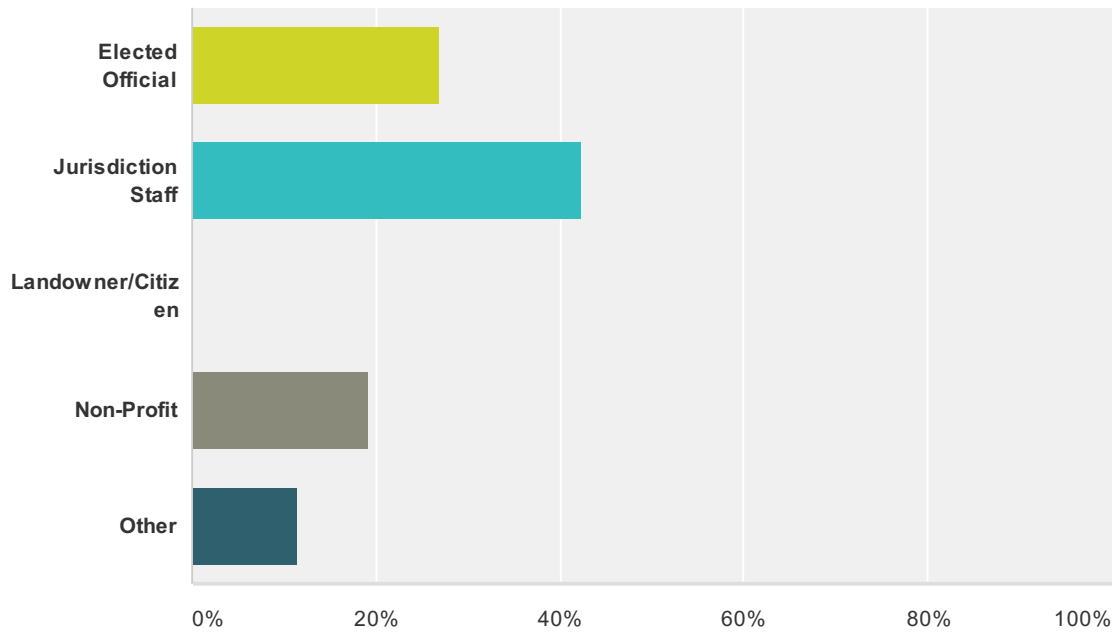


Answer Choices	Responses
Fact Sheets	68.18% 15
Posters	9.09% 2
Progress reports	59.09% 13
More email communications	27.27% 6
All of the above	9.09% 2
None of the above	4.55% 1
<b>Total Respondents: 22</b>	

#	Other (please specify)	Date
1	SEE COMMENT TO QUESTION 5.	2/25/2014 9:10 AM
2	Building a best practices binder with a topic each meeting.	2/25/2014 8:36 AM
3	funding opps	2/24/2014 4:11 PM
4	Bus ads and city website links	2/10/2014 12:18 PM
5	On-site signage for restoration projects	2/7/2014 12:05 PM

**Q7 Please indicate which choice best describes your relationship to the WRIA 8 team:**

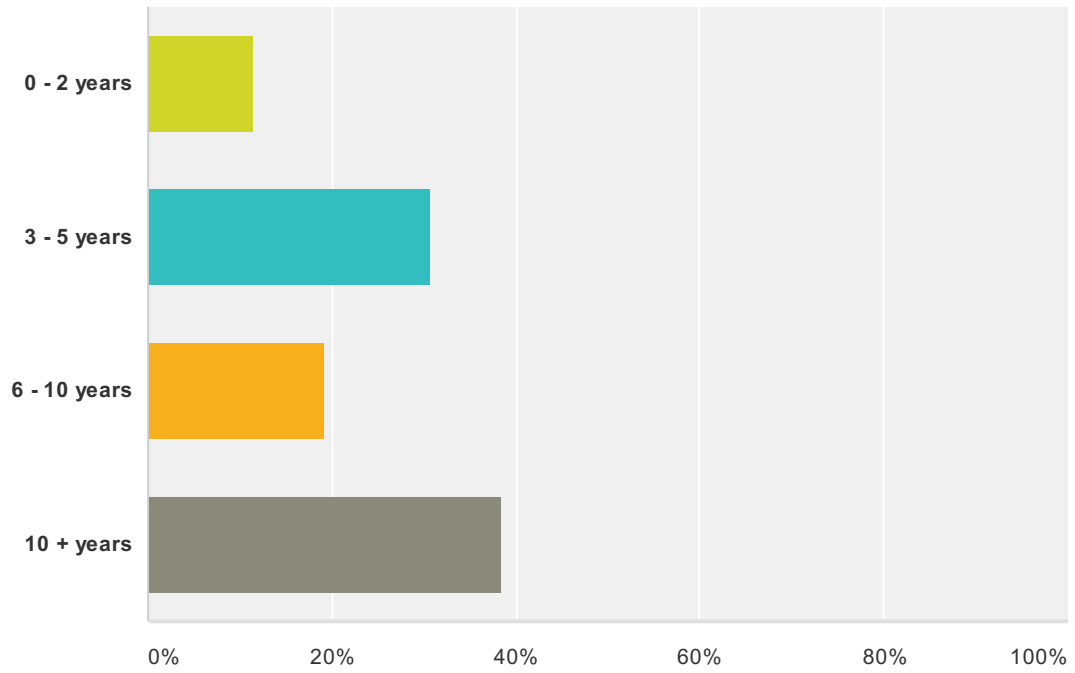
Answered: 26 Skipped: 2



Answer Choices	Responses
Elected Official	26.92% 7
Jurisdiction Staff	42.31% 11
Landowner/Citizen	0% 0
Non-Profit	19.23% 5
Other	11.54% 3
<b>Total</b>	<b>26</b>

### Q8 How many years have you been a client?

Answered: 26 Skipped: 2



Answer Choices	Responses
0 - 2 years	11.54% 3
3 - 5 years	30.77% 8
6 - 10 years	19.23% 5
10 + years	38.46% 10
<b>Total</b>	<b>26</b>